

	9120 Webinar Questions	Response
1	As a distributor of components that have been in short supply, please address which standards are most relevant to my processes in certifying new sources of supply.	AS9133 - "Qualification Procedure for Aerospace Standard Parts" is an applicable standard for Commercial and Standard definition parts.
2	Is the intent of configuration management moving beyond "parts configuration" and E/C controls into "configuration of business processes as well?"	This is not a change. Configuration Management has always covered processes, products and procedures.
3	Do you always need to retain evidence of the risk decision process for each decision made? To what detail? ie, will a meeting minute be adequate, stating "risks considered"	Each organization must determine the factors that cause processes to deviate from intended results. It is up to the organization to identify and prioritize what is important to the organization and determine what risk is acceptable or not acceptable, and plan and implement actions to address risks and opportunities, including the documentation of the risks and actions taken. Some organizations use a risk register to list risk items, actions taken, and status to document evidence of risk-based thinking and actions.
4	Should the obsolete parts be scrapped by the distributor?	Not necessarily; an organization uses Configuration Management and Parts Obsolescence processes to manage control of obsolete product. Although a product may be obsolete, customers have use for obsolete products, particularly in aftermarket applications, based on their specific configuration needs; an organization must be very cognizant of customer ordering requirements.
5	Risks - is there a requirement to defined acceptable risk level such that if exceeded, risk must be mitigated? "risk trigger"	Each organization must determine the factors that cause processes to deviate from intended results; effects of uncertainty vary from organization to organization, and are dependent on context such as product/process complexity. It is up to the organization to prioritize what is important to the organization and determine what risk is acceptable or not acceptable, as well as determine its risk methodology.
6	Is a QMS management rep still required?	Yes; clause 5.3 requires identification of a management representative.
7	It sounded like in your opinion Authorized Distributors will not be able to say 8.3 Configuration Management is not applicable?	Configuration Management and control/implementation of configuration changes is critical to ensure product identity/conformity to requirements. Even with the use of authorized manufacturers and distributors, the OEM or design approval holder is the one that determines an acceptable configuration which flows through to the supply chain.
8	Can exceptions to 8.3.2 to 8.3.6 if you do not design?	Because 9120 is built on the complete 9001:2015 standard and with the greater emphasis in the standards to products and services, design and development may be applicable to a Distributor in the context of services provided, and it is up to the organization to determine applicability. Some customers are using Distributors for services such as Supply Chain management and logistics services, kitting services, aftermarket and spares support management services, and Distributors may have to Design and Develop Logistics and Ordering systems, automated/semi-automated material handling or packaging/labeling systems, Configuration Management of Inventory, etc. to support those services. The organization must determine applicability based on the organization's activities and processes; a requirement can only be considered not applicable if the decision does not impact the ability to achieve product/service conformity.
9	Will we have access to these slides for later reference?	Yes - go to www.iaqg.org - Click on Deployment Support Materials , and then click on the 9120 link
10	in relation to 8.4.2 if your supplier provides evidence the test report is true and correct does this constitute that we can use that in stead of having to redo it	The 8.4.2 clause requirement is for the organization to have a process to ensure that the certification report results meet the stated product definition for tested values.